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# 1.0 Executive Summary

Motivating The Masses will provide top-quality professional development and coaching services. The principal officer of Motivating The Masses believes that most small businesses and entrepreneurs suffer two major challenges. They lack training or development resources and the depth of knowledge needed to focus on their businesses from a true "ownership" perspective. Both lead to lowered expectations, lack of business and personal growth and frequent owner burnout. Motivating The Masses believes that it can improve upon and exploit these weaknesses to gain local market share.

The objectives for Motivating The Masses over the next three years are:

- Achieve sales revenues of approximately \$1,555,332 by end of 2011.
- An increase over 2010 by 41%
- Achieve sales revenues of approximately \$5,768,673 by year three.
- Achieve and maintain client base consisting of 60% small business/30% entrepreneurial/10% individual corporate clients per year.
- Move into office space by the end of the 2011.

The company will provide its professional development services in the most effective manner and with an ongoing comprehensive quality-control program to provide 100% client satisfaction. The company's principal officer sees each contract as an agreement not between a business and its clients, but between partners who wish to create a close and mutually-beneficial long-term relationship. This will help to provide greater long-term profits through referrals and repeat business.

Motivating The Masses will institute the following key procedures to reach its goals:

- The creation of a unique, upscale, innovative environment that will differentiate Motivating The Masses from other coaching or professional development businesses.
- Focus on increase the number of participants in each private venue doubling client count
- Educating the business community on what business and strategic coaching has to offer.
- The formation of a learning environment that will bring people with diverse interests and backgrounds together in a common forum to overcome challenges both professionally and personally.
- Affordable access to the resources of business coaching and other consulting services.
- Train and develop key individuals to leverage MTM's trainings, coaching programs and platforms
- Hire the Executive Team

Motivating The Masses is a existing limited liability company (LLC) consisting of one principal officer with 15 years of industry experience. Lisa Nichols (principal) has investing significant amounts of her own capital into the company to expansion costs and future growth. Motivating The Masses will partner with the national marketing organizations to provide services.

The company plans to use its existing contacts and customer base to generate both short and long-term coaching contracts. Its long-term profitability will rely on professional contracts obtained through strategic alliances, a comprehensive marketing program and a successful referral program.

The company has focused on professional development, strategic workshops, one-on-one coaching and special project relationships. Motivating The Masses expansion will provide a

separate and comprehensive coaching, mastermind session, and online membership services. The company has rigorously examined its financial projections and concluded that they are both conservative in profits and generous in expenditures. This was done deliberately to provide for unforeseeable growth in events. The company's principal believes that cash flow projections are realistic.

#### 1.1 Objectives

Company's objectives for the next three years of operation include:

- The creation of a unique, upscale, innovative environment that will differentiate Motivating The Masses from other coaching or professional development businesses.
- Educating the business community on what business and strategic coaching has to offer.
- The formation of a learning environment that will bring people with diverse interests and backgrounds together in a common forum to overcome challenges, both professionally and personally.
- Affordable access to the resources of business coaching and other development services.

The financial objectives for Motivating The Masses over the next three years are to:

- Achieve sales revenues of approximately \$1555,332 by end of year one.
- Achieve sales revenues of approximately \$5,768,573 by year three.
- Achieve a client mix of 60% small business/30% entrepreneurial/10% individual per year.
- Move into small office space by end of first year.
- Hire a team of sales people
- · Hire three mastermind coaches
- Hire Marketing department focused on brand and participation.
- Hire Executive leadership team

#### 1.2 Mission

Motivating The Masses offers small business owners, managers and entrepreneurs a reliable, high-quality resource for business coaching and professional and management development on both a local and national scale. Its mission is to help clients develop the strategy, motivation and accountability required to succeed in their business and personal lives. The company sees each contract as an agreement not between a business and its customers, but between partners who wish to create a close and mutually beneficial long-term relationship. This will help to provide greater long-term profits through referrals and repeat business. Motivating The Masses must also be able to maintain financial balance, charging a high value for its services, and delivering an even higher value to its clients.

# 1.3 Keys to Success

- 1. Excellence in fulfilling the promise--completely confidential, reliable, trustworthy expertise and information
- 2. Developing visibility to generate new business leads
- 3. Leveraging from a single pool of expertise into multiple revenue generation opportunities: retainer coaching, project consulting, workshop facilitation and individual coaching
- 4. Consistently developing productive and thought-provoking learning experiences to maintain growth and success with each client

- 5. Our use of state-of-the-art technology
- 6. Easy access to services
- 7. Establishing a seasoned advisory team

#### 2.0 Company Summary

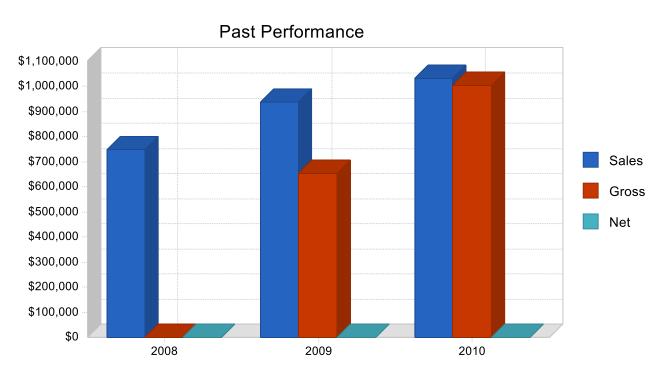
Motivating the Masses is doing business as Training and Development Coaching Company, is a seasoned limited liability company consisting of one principle officer with industry experience of 15 years in sales, professional development training and business operations. The company was formed to take advantage of the perceived weakness of existing professional development opportunities, in terms of quality and client satisfaction. Motivating The Masses is owned and operated by Lisa Nichols.

Motivating The Masses is a virtual company with the main office located Carlsbad, CA. The facilities required for workshops will be contracted with professional service firms, community facilities, colleges or universities or contract office facilities.

The company plans to use its existing contacts and the combined customer base of Ms Nichols star status to generate both short and long-term coaching contracts. Its long-term profitability will rely on focusing on professional contracts that will be obtained through strategic alliances, a comprehensive marketing program and a successful referral program. The one of the overriding success factors this year will be the number of participants in each workshop and training.

#### 2.1 Company History

#### Chart: Past Performance



# 2.2 Company Ownership

Motivating the Masses is a privately owned Nevada LLC owned by Lisa Nichols.

Lisa Nichols 90% ownership

Susie Carder 10% ownership

MTM would like to give key employees and early investors of MTS stock in the organization.

#### 3.0 Products and Services

Motivating The Masses provides strategic coaching, professional development and counseling for small business owners, entrepreneurs and self-employed professionals. The core services that are offered from day one will be:

Two Year Strategic mindset Program: these quarterly workshops include strategic planning, peer advisory counseling, marketing/sales planning, accountability processes, business planning and work/life balance implementation.

One-on-One Coaching includes ongoing reinforcement to support Strategic Coaching program, as well as professional development coaching, leadership, career or management coaching.

On Demand Coaching (for time restricted clients) includes but is not limited to, affordable "ondemand," access to private and strategic business or professional coaching via phone/email.

Special Projects includes strategic business planning and implementation, marketing plans and implementation, leadership development, people management and systematizing businesses.

KeyNote Speaking

#### Types:

- A Industry Events where MTM is paid to teach, gets wide exposure to the industry, and can sell it's products and tools. MTM will deliver 27 of these type events (24.1%)
- B Industry Events where STI is NOT paid to teach, gets wide exposure to the industry, and can sell it's products and tools. STI will deliver 58 of these type events (51.8%)
- C Private Events where MTM is paid to teach but there is little to no exposure or opportunity to sell products and tools. MTM will deliver 27 of these type events (24.1%)

Training and Development: Trainings are 1 hour to 8 hours held over 1 to 5 days depending on the needs of the clients.

# **Training & Development:**

**Speak & Write to Make Millions**- 2 days LIVE Training

- Speak powerfully, move and inspire an audience to action.
   Touch and connect to the hearts of those you are speaking to.
   Overcome the fear of speaking in public.
- 10 steps to writing a best seller
- How to make more money then you can imagine doing what you love to do
- How to triple your speaking and writing income instantly

# No Matter What Training - 2 days LIVE

- Push past your personal limitations create a life you love.
- Shift from the limiting beliefs that have limited you in the past
- Create tangible shift in your mindset behavior and actions
- Gain and Maintain a peace of mind

#### Wisdom & Wealth:

12-week tele-course 6 Modules:

Uncover the secrets of building Wealth and Wisdom, learn to leverage your most value asset, YOU! Identify what is holding you back from your financial greatness. Create the money system and the financial strategy to live your dreams!

Love & Money: 3 days LIVE

Are you ready to increase your wealth, and be more in love? Are you having trouble breaking through to the next level of financial success? Has money gotten in the way of your love life? Are you looking to find your dream partner or re-ignite your passion for your partner?

Did you know Love is a VERB and it takes action, commitment and dedication? Unfortunately no one ever taught us how to be in love, stay in love and create love! Did you know financial challenges are the #1 cause of divorce in America today? Wow .... What if you were to learn some valuable lessons about Love and Money and give you tools to immediately transform both areas in your life?

#### **Global Leadership Program:**

This program will accelerate your effectiveness in front of the room and more importantly in the back of the room. The global leadership program is offered to only a few who are interested in mastering the ART of presenting in front of a room.

#### You will learn:

- 6 Critical Steps for Increasing the Impact of Your Current Content
- Ways to have any audience member feel like they are the only ones in the room
- Learn the secrets of having participants take ACTION in their goals
- Uncover how the masters have people run to the back of the room to purchase more
- Build trust and rapport in 60 seconds
- BE your authentic self in front of any audience size!
- Learn to structure fees, and multiply income streams

This program is 12 months with group coaching learn from the masters in the world of training and development!

#### **Product:**

#### **No Matter What Hardback book**

**No Matter What** Homecourse Study Guide The new personal coaching course.

You get five inspirational CDs and the self-work journal in the Main Course. And you'll also get the brand new breakthrough Paraliminal that Paul Scheele and Lisa Nichols created for you to ensure that what you learn from Lisa takes root and flourishes.

#### **You Deserve it CD**

Own your past, release it, and free your power to create your life anew. Replace fear and trepidation with self-confidence and strength. Respond to challenges and opportunities with mindful awareness. Receive the highest levels of love, prosperity, health, and happiness

# **Ladies Can We Talk CD**

- **Relationships** Creating healthier and more fulfilling relationships, taking complete responsibility and ownership for your relationship choices and outcomes by celebrating the highs and lows.
- **Finances** Enhancing your money mind-set by standing in the mirror within your safe space and looking at your emotional relationship to money, and by creating powerful systems and strategies for abundance.
- **Self Image** Filling up your own prosperity tank by letting go of old, outdated, and disempowering conversations about you. Giving yourself permission to celebrate who you are on a regular basis.
- **Health** Learning to love and honor your body, every inch and every pound, while designing ways to attain optimum health for your varied lifestyle.
- **Champion** Finding your passion, setting your champion free, grabbing hold of your courage, stepping out on faith, and playing larger than ever in your passion and purpose.

#### **Proven Life Secrets CD**

- 1. The secrets to personal, spiritual and financial prosperity
- 2. How to make your Passion Table
- 3. What's required to gain clarity around your limiting beliefs and how to overcome them once and for all, and...
- 4. The 3 key techniques to overcome negative self talk, procrastination and overwhelm for good!

#### 4.0 Market Analysis Summary

Motivating The Masses focus on small business owners, managers and entrepreneurs who are concerned that their businesses have not grown at the rate they want or need them to, frustrated that they are spending too much time in their businesses and may be burning out and worried that their business will not survive without them. These companies will have revenues of \$10 million or less.

MTM's marketing strategy is simple and cost-effective, they get exposure through their live business seminars, which are delivered all over North America. In 2010, they delivered 124 of these seminars which had an estimated audience of 35,000 professionals.

The primary keys to success for MTM are:

- Market exposure building reputation and mind share
- Market penetration both breadth and depth
- Client acquisition
- Client retention
- Achieving or surpassing projections through strong performance and fiscal management

The reason this strategy is so effective is because participants who attend these workshops have in essence pre-qualified themselves as someone who is interested in learning about business and is willing to invest time and money to do so. This allows MTM to get right to the point and to aggressively sells it's tools and support to participants. At a typical seminar, 19% of the participants will spend at least \$347 for some sort of after training education or support.

#### Advertising

MTM has historically done very little print advertising in industry magazines but has instead spent the money to market directly to it's own database of nearly 47,000 professionals. This is a database of past and current clients, as well as any participant who has attended an MTM seminar and filled out an evaluation. The MTM database is sent a quarterly newsletter which features new products and services, success stories, and information on upcoming events.

MTM sends out a monthly press release to industry press contacts and submits business articles to industry magazines when requested. This has gotten MTM a lot of consistent exposure over the years with no cost.

#### 4.1 Market Segmentation

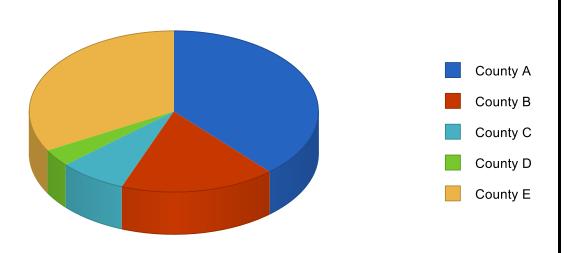
Motivating The Masses will focus on two markets within the United States, the small business segment (businesses with more than one employee/owner), and the entrepreneur segment, which includes home-based and one-person business operations. Although the company can handle larger organizations, the greatest benefit will come to businesses with under \$10 million in annual sales. The majority of these companies are comprised of "technicians" who are gifted in the work of their business, but typically do not have the resources to have in-house staff dedicated to strategic planning, professional development and/or coaching. Our goal is to eventually obtain approximately two-thirds of all our business from the small business segment, since this generates the greatest cash flow. Furthermore, this segment has the lowest percentage of variable costs. The small business segment is considered to be the company's cash cow.

Table: Market Analysis

Market Analysis							
		2011	2012	2013	2014	2015	
Potential Customers	Growth						CAGR
County A	3%	31,424	32,367	33,338	34,338	35,368	3.00%
County B	2%	14,130	14,413	14,701	14,995	15,295	2.00%
County C	3%	6,189	6,375	6,566	6,763	6,966	3.00%
County D	2%	2,849	2,906	2,964	3,023	3,083	1.99%
County E	2%	27,008	27,548	28,099	28,661	29,234	2.00%
Total	2.46%	81,600	83,609	85,668	87,780	89,946	2.46%

Chart: Market Analysis (Pie)

Market Analysis (Pie)



#### 4.2 Target Market Segment Strategy

The small business and entrepreneur markets are ideal targets for several reasons:

- 1. As a small or entrepreneurial business, resources are often limited to core business functions such as production, administration, finance and distribution. Professional development, training, coaching or planning frequently goes unnoticed or even forgotten. As economic pressures increase and competition becomes more intense, these companies are always looking for effective ways to make themselves more prosperous.
- 2. As a small or entrepreneurial business, the owner is typically an accountable technician which means he or she has everything on the line with regard to their business succeeding or not, and that their area of expertise is in the business they are "in." Frequently, a technician will be attracted to the "work" of the business and neglect the fundamental health of the business, which includes nurturing both themselves and the customer base.

#### 4.3 Service Business Analysis

The United States spends more per capita on education than any other country. Training or professional development in America is a \$210+ billion industry.

There are five basic groups that need training as follows:

- 1. **Large Businesses** These are firms with 100 or more employees. This group spends more than \$28 billion in training, with the largest portion going to training managers and career personnel.
- 2. **Small Businesses** These are firms with fewer than 100 employees. There are more than 79 million small businesses in the U.S. This group spends more than \$20 billion on training each year.
- 3. **Professional Service Firms** This group includes doctors, lawyers, accountants, engineers, consultants, etc. Continuing education requirements move this group to spend training dollars disproportionate to their size, more than \$11 billion per year.
- 4. **Individuals** Those who buy training with their own money and on their own time. This group spends more than \$2.5 billion on training and they tend to be highly motivated.
- 5. **Government** Those employed in federal, state, and local governments, the military, post office personnel, school teachers and administrators. This group spends more than \$23 billion in training funds annually.

# 4.3.1 Competition and Buying Patterns

The key element in purchase decisions made at Motivating The Masses client level is trust in the professional reputation and reliability of the professional development firm. The professional development industry is pulverized and disorganized, with thousands of smaller consulting organizations and individual consultants for every one of the few dozen well-known companies.

Competitors range from major international name-brand consultants to tens of thousands of individuals. One of MTM challenges will be establishing itself as a *complete* professional development company, creating "other" experts the client trust outside of Lisa Nichols while creating trust and confidence at the same level on a consistent basis.

When dealing with the small or entrepreneurial business market, cost or price will be one of the greatest obstacles Motivating The Masses will face. It will be up to Motivating The Masses to assist its clients in the discovery of how much it may cost them NOT to pursue professional development and establish Motivating The Masses as the most effective solution to their challenges.

With time, reputation and referrals will allow for a steady stream of new clients as well as regular price increases. This is not a business to build brand as much as it is to build reliability.

The following table is an internal competitive evaluation prepared by management to highlight how the company expects to compare with competitors in a number of key aspects within the next few years. A rating of 5 is excellent, 3 is average, 1 is poor, and 0 is not applicable.

#### 5.0 Strategy and Implementation Summary

# **Emphasize results**

We will differentiate ourselves with results. We will establish our business offering as a clear and viable alternative for our target market, from the scores of unrefined, one-time seminar, consulting, and "feel good motivational" companies.

#### **Build a relationship-oriented business**

Build long-term relationships with clients, not single-visit deals. Become their advisor and partner of choice. Make them understand the value of long-term relationships.

#### Focus on target markets

We need to focus our offerings on small business owners and entrepreneurs who have a passion for their business and have the willingness to work for what they receive. We do not want to compete for the buyers who seek "get rich quick" types of resources. We need to be able to sell to smart, quality-conscious clients.

# 5.1 Competitive Edge

The most unique benefit that Motivating The Masses offers to clients is the ability to experience ongoing, reinforcement development, versus a typical "one-time" seminar format. Motivating The Masses provides development and support for a year or more. Since each Strategic Workshop client will be immediately qualified for one-on-one coaching, we will manage and monitor the specific progress of each client to ensure appropriate development.

COMPETITIVE ANALYSIS	MTM	Competitor A HARV EKER	Competitor B JACK CANFIELD	Competitor C OneCoach	Competitor D  Action Coach	Competitor E Iyanla Vanzant	Importance to Customer
FACTOR			C.I.VI IDD			,	to customer
Website Interface							
Basic search capabilities	5	5	5	4	4	4	5
Messaging	5	3	3	5	2	3	5
User friendliness Engaging interface and sticky	5	4	4	3	2	4	5
content	3	3	3	5	2	2	4
Multiple support methods	5	1	3	4	3	2	4
Services							
Pricing	5	5	4	4	2	4	5
Reputation	5	4	5	3	3	4	4
Multiple support methods	4	3	5	4	4	3	5
One-on-one business advising	4	1	3	5	4	0	4
Products	5	5	5	5	2	5	5
Trainings & Workshops	3	5	5	5	3	5	5
Business Training	5	5	4	5	3	0	4
Personal Development Training	5	3	5	2	0	5	5
Content/Education							
Business management templates	3	2	2	2	2	0	4
Business classes	5	5	1	4	3	0	4
Education DVDs / audio CDs / articles Business education events /	5	4	4	4	3	4	4
seminars	5	5	5	1	1	2	3

# 5.2 Marketing Strategy

Motivating The Masses plans to reach their target companies by four methods which have been proven to be effective. They are:

**Lead Generation Program or Affiliate Marketing:** Motivating The Masses will do a direct mailing with key affiliate partners. In this industry, an average of 10% conversion ratios.

**Sample Previews:** These are invitation-only workshops that Motivating The Masses will host for referral sources (i.e., accountants, attorneys, financial planners, insurance professionals) as well as owners of businesses in a target market. The previews will be the actual first year program offered to paying clients. The intent is to provide value and proof of the Strategic Workshop process so that clients will be comfortable making referrals. Motivating The Masses will be responsible for the generation of the lists to which these invitations will be sent.

**Free Talks/Networking:** This is an excellent opportunity for new coaches and new trainers getting launched and get exposure to these are talks given to Chambers of Commerce, trade councils, professional organizations, etc. It has been industry experience that it is most

beneficial to have at least two of these talks per month and attend two networking events per month.

**Referrals:** Referrals contribute are a large part of MTM's business, putting together an effective drip campaign and concentrated effort will leverage this opportunity.

**Other Income Generators:** Special Project Assistance. This includes writing private programs for specific businesses, designing custom programs and retainer based coaching on an ongoing basis.

SWOT Analysis:

STRENGTHS	HOW STRENGTHS WILL BE LEVERAGED
<ol> <li>Reputation</li> <li>Relationships</li> <li>Technology</li> </ol>	<ol> <li>Form partnerships and open doors with industry leaders</li> <li>More quickly and effectively get meetings with the right people</li> <li>Ensure that MTM technology becomes well-proven to help businesses grow and become more profitable, making it easier to sell in the future</li> </ol>
4. Content	4. Use existing and new content to attract people to MTM's event and service, and barter with magazines and websites for free advertising and exposure
<ul><li>5. Industry Knowledge</li><li>6. Existing customers</li></ul>	<ul> <li>5. More effectively implement the correct business strategies, and deliver tools and solutions that work for real people in the real world</li> <li>6. Rapidly beta test new services and features with existing customers while generating revenue from a stable base</li> </ul>
	HOW COMPANY WILL MINIMIZE
WEAKNESSES	OR OVERCOME WEAKNESSES
2. Need to hire a Marketing Online Manager to oversee and synthesize the online and offline branding, content and marketing materials into one cohesive message 3. Need additional capital to grow	<ol> <li>Continue to outsource marketing needs, and manage them internally to lower costs until adequate capital is raised and financial justification exists to hire these key team members</li> <li>Rigorously manage costs, pursue revenue growth, and raise investment capital</li> </ol>
4. Need to hire a dedicated sales team	Continue to set sales goals and objectives and have everyone responsible for the growth of the organization.
OPPORTUNITIES	HOW COMPANY WILL CAPITALIZE ON OPPORTUNITIES
1. Essence Pilot Program	1. Get Essences readers to use the and sign up for tele-classes and resources MTM has to offer, continue to leverage the Essence Relationship to deepen and widen the exposure for MTM
2. Leverage MindValley Relationship for marketing partnership	2. continue to leverage the Mindvalley audience and create additional products they can sell and distribute
3. Sponsorship negotiation	3. Building strategic relationships to leverage with our key sponsors
4. Provide solid Membership Program	4. Create the membership program for all existing clients to continue working with MTM for a minimal fee

# 5.3 Sales Strategy

Motivating The Masses will make a significant profit through the delivery of top-of-the-line professional development services. The company will see revenue growth and profit by leveraging it's strategic marketing partnerships. Creating digital delivery services that have no product cost will maximize profitability.

Each event funnels to the next event, we have mastered this process and know how to build credibility and leverage each interaction and event to maximize the lifetime value of our clients. On average MTM closes 32% of it's audiences into another program. MTM has closed as high as 87% on particular events.



Sales Funnel Cycle

#### Sales Strategy

This is the BIGGEST opportunity for MTM historically all sales have been closed through customer service representatives, and Lisa Nichols at live event. There has never been a sales team focused on outbound marketing and sales generation.

Our strategy is to hire 1 full time sales person immediately, following up on all leads, evaluations and capture strategies. By the 2013-2014 have a full sales team, and management team in place.

Sales Strategy: Strategic Partners

MTM has signed an exclusive agreement to be Essences premier online personality focusing on spirituality, self empowerment and business development.

#### **About Essence**

ESSENCE.com is the No. 1 online destination for African-American women. It is an all access pass to celebrity news and photos. We celebrate Black women and her personal style, independent spirit

and curves. Always trendsetting, ESSENCE.com is the authority on Black beauty and hair. We empower and inspire African-American women by focusing on love and life. The cultural discussion is happening on

ESSENCE.com.

# **ESSENCE.com Key Metrics 1**

- Monthly Unique Visitors: 1.0 Million
- Monthly Page Views: 7.3 Million
- Monthly Minutes: 7.0 Million
- Minutes Per Visitor: 9.0 (+34% Year Over Year)
- Pages Per Visitor: 9.0 (+32% Year Over Year)

# **Mobile Growth**

- ESSENCE Mobile reaches 544,000 users each month—
- an increase of 96% from January 20102

## **An Extensive Social Network**

- ESSENCE social media properties reach 125,000 users
- with 70,000 Facebook "Likes," 55,000 Twitter followers
- and dozens of new users added each day

#### Age

- 18-24 (186) 20%
- 18-34 (447) 47%
- 25-34 (261) 28%
- 35-44 (185) 20%

# Median Age: 39

- Household Income
- \$60,000+ (426) 45%
- \$75,000+ (305) 32%
- \$100,000+(192)20%

# Median hi: \$47,500

#### **Education**

College Educated (255) 29%

#### **Employment**

- Employed (5,523) 66%
- Professional/Managerial (1,171) 14%



# **Home Ownership**

• Own Home (588) 68%

#### **Marital Status**

- Married (324) 37%
- Single (429) 49%

# **Household Composition**

- Any Children (501) 53%
- Comscore September 2010

ESSENCE enjoys a unique relationship with African-American women, combining an authentic voice and a trusted platform forreader engagement and advertiser connection.

#### **REACH**

**Reach 8.3 million readers**—40% percent of African-American women each month; 70% over one year; with +12% audience growth year-over-year

#### **EXCLUSIVITY**

An audience who **do not read** Marie Claire (97%), Harper's Bazaar (95%), Lucky (95%), Elle (89%), Allure (85%), Glamour (80%), Cosmopolitan (78%) or Vogue (77%)

#### **ENGAGEMENT**

ESSENCE has the **highest involvement index** of all fashion and beauty titles (126)

#### **INSIGHT**

Peerless insight with **best-in-class research** and proprietary studies such as Smart Style, Smart Beauty and the ESSENCE Insiders consumer panel made up of 15,000 African-American women

Against challenges within the market, ESSENCE's circulation remains strong throughout the first half of 2010. Subscriptions grew an average of 4%, driving a 1.5% bonus above rate base.

# **Circulation Vitality**

Audit Bureau of Circulations, June 2010

#### **CIRCULATION**

- Rate Base 1,050,000
- Subscriptions 82%
- Single-Copy Sales 18%
- Cover price \$3.99

Corporate Sponsors for Membership Revenues:

We currently building strategic Corporate Sponsors

- GM
- Leading Investment Agency
- Frasernet
- StateFarm

We will leverage the strategic partnership with innovative ways to sponsor their KEY clients or ideal demographic to participate in on going educational and inspirational events. Sponsors will pay a per head fee for each member to participate in training and development.

We will hire a Business Development Manager who will be responsible for developing revenue from business partners, schools, franchise businesses, and other marketing partners. Sales associates are responsible for following up on monthly direct mail pieces, making phone sales for various marketing campaigns, sending subscriber referrals to member support, and supporting other sales department initiatives.

The primary sales department initiatives include:

Successfully growing bulk subscriptions revenue, allowing MTM to shift from individual sign ups to bulk sign ups.

- 250 bulk memberships in 2014
- 1,000 bulk memberships in 2015
- 2,500 bulk memberships in 2016

#### Coaches:

Will be an instrumental addition in 2011-12 alleviating all the responsible from Lisa Nicolas allow us to expand and grow and a much more efficient rate.

## **Pricing**

#### The Ultimate You Package

Downloadable training 11 valuable programs designed to support you in business a successful business.

- Speak and Write
- Destined for Greatness
- Bootstraps to Big Time
- Marketing Mastery
- Success Systems
- Publishing Secrets
- Internet Marketing
- Setting Your Champion Free
- You Deserve It
- Turning Passion into Profit
- Will the Universe Answer My Call

Valued at \$2364

Event Price: \$397

#### **Essence Mastermind**

The purpose of The Women's Business Mastermind Group is to further develop the "women helping women" concept by bringing new and exciting business opportunities and connections to women across the country.

We share similar values: A generosity of spirit, an openness to new ways of thinking, a willingness to trust, and a desire to help others. This means we're always sharing, always learning and always growing.

- Gain new insight for business development
- Work ON your business regularly
- Collaborate with other savvy business people
- Keep you motivated and inspired
- Actively engage in weekly business building activities
- Generate new ideas for your business
- Find better and quicker ways to increase your level of success
- Enjoy a social and fun environment where you can interact, learn and do business with other members
- Find referral sources
- Clarity on Faith, Family Career, Health, Education and Financial

Your group meets one time per month to focus on each area to propel you forward.

Groups of Six meet 1 x per month for the following

Focus Faith, Family, Career, Health, Education and Financial

Price: \$999

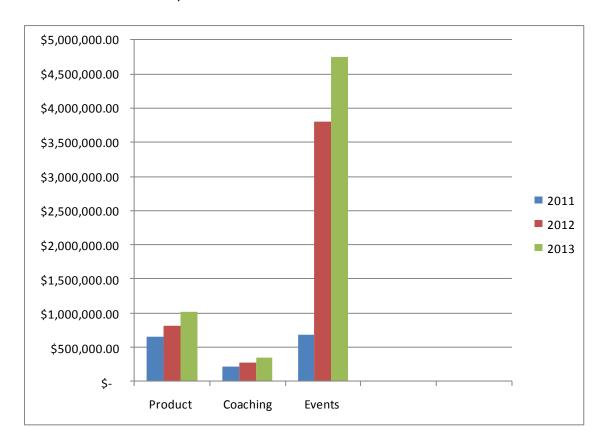
#### 5.3.1 Sales Forecast

Motivating The Masses expects a slow start to 2011, but a strong finish with referral marketing beginning to replace hard marketing dollars. The last quarter and first quarter are historically slower than the 2<sup>nd</sup> and 3<sup>rd</sup> quarters. The core business will be the Strategic Workshops, Consulting and seminar participants. Pricing ranges from 397- \$25,000 for high end consulting. With a qualified sales team, and sales leadership we are confident we can hit our revenue goals. 89% of all sales efforts have historically relied on Lisa Nichols removing this responsibility from her will free up more time to create new content and more effective delivery of programs. Consistent efforts made by Motivating The Masses based on the marketing plan will drive enough opportunities to supply both initial and ongoing growth. Potential obstacles to achieving these results:

- 1. Prospecting/marketing plan not followed
- 2. Poor delivery of service
- 3. Any health problems of owner

- 4. Finding quality professionals
- 5. Training perspective coaches to meet the growth plan

Chart: Sales Monthly



#### 5.4 Milestones

Motivating The Masses has a big year coming. In order to achieve the sales and marketing goals that have been outline in this business plan, the company has deadlines to meet and ideas to implement. MTM Management Team is accountable for all items. Some of these are outlined below:

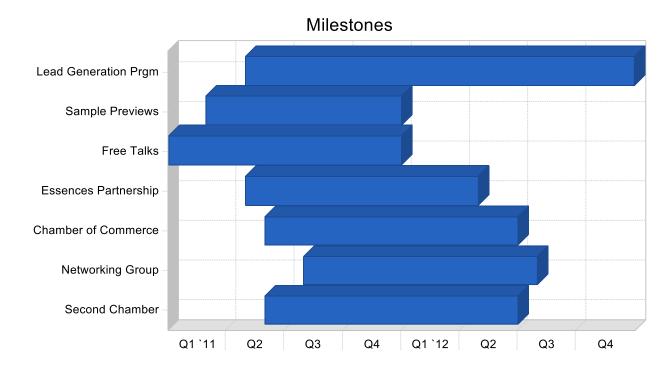
- Begin the Lead Generation Program (direct marketing) which includes direct mail, email marketing, advertising and phone sales calls.
- MTM will be joining two chamber of commerce (trainers locations), and other networking groups; this is key to the marketing/networking effort. This will be effective immediately after submitting application and membership fee. Trainers/coaches will be responsible for scheduling free talks immediately.
- January 2011 is the deadline for scheduling the first of monthly Sample Previews, these are ongoing an account for many of our exposure events.

- Marketing materials. Printing costs are involved in printing brochures, business cards, and developing website.
- Create video campaigns and drip campaigns to leverage database
- Infusionsoft Database to streamline our databases for better quantification and measuring results.
- include networking, marketing and free talks. May also be used to populate first workshops.
- Hire Gail Kingsbury focus on corporate speaking events
- Essence Partnership, in action building out training modules
- Fulltime social media expert
- Fulltime internet marketing expert
- Fulltime Marketing person

Table: Milestones

Milestones					
Milestone	Start Date	End Date	Budget	Manager	Department
Lead Generation Prgm	5/1/2011	12/31/2012	\$1,000	SFC	Marketing
Sample Previews	3/1/2011	1/1/2012	\$300	SFC	Marketing
Free Talks	1/1/2011	1/1/2012	\$50	Trainer	Marketing
Essences Partnership	5/1/2011	5/1/2012	\$17,900	LN/SFC	Finance
Chamber of Commerce	6/1/2011	7/1/2012	\$195	Trainer	Marketing
Networking Group	8/1/2011	8/1/2012	\$360	Trainer	Marketing
Second Chamber	6/1/2011	7/1/2012	\$200	Trainer	Department
Totals			\$20,005		·

Chart: Milestones



# 6.0 Management Summary

MTM is currently understaffed to properly manage current business volume. The Company needs to hire a several people to support the growth and development of the organization. CTO to direct software development, Sales Manager/Team, Marketing Manager to direct marketing message in with first round of funding. The President/COO has been doing both of these things during the startup stage to keep costs down, but MTM cannot accelerate growth under this structure. Management does not believe it will be difficult to find either of these people.

The following table indicates the current and projected employee headcount by type of work they do. Subcontractors are not included in this table.

Year 1	Year 2	Year 3
1	1	1
		1
1	1	
1	1	1
1	1	1
1	1	1
2	3	3
3	5	7
0	1	1
1	2	3
0	1	1
1	1	1
1	1	1
12	19	22
	Year 1  1  1  1  1  2  3  0  1  1  1  1  1  1  1  1  1  1  1  1	Year 1 Year 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 2 3 3 5 0 1 1 2 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1

#### 6.1 Personnel Plan

The following table is the personnel plan for Coaching Company. The table reflects the hiring of a second full-time salesperson / coach in year 2

Table: Personnel

2 (8)			
Personnel Plan			
	2011	2012	2013
CEO- Lisa Nichols COO/President- Susie	\$213,850	\$250,000	\$250,000
Carder Financial Manager- Paula	\$106,924	\$200,000	\$200,000
Graff Executive Assistant-	\$72,000	\$65,000	\$70,000
Margaret Packer-	\$54,000	\$59,000	\$59,000
Technology-Joe Mathis-	\$42,769	\$45,000	\$45,000
Customer Service/Sales - Lucretia Danner-	\$36,000	\$36,000	\$36,000
Graphic Design-Leo-	\$6,000	\$10,000	\$12,000
Support- Alyson Bryd	\$11,000	\$0	\$0
Admin support	12,000	24,000	24000
Sales Manager	15,000	60,000	60,000
Sales Assoicates	11,250	45,000	45,000
Marketing Director	22,500	80,000	80,000
Trainers		120,000	180,000
Coaches		120,000	180,000
Total People	12	14	14
Total Payroll	\$603,293	\$1,114,000	\$1,241,000

#### 6.2 Team Bio's

# **Lisa Nichols CEO/ Chief Creative Officer**

Lisa Nichols is a best-selling author, a popular public speaker, a powerful coach, and a charismatic teacher!

Lisa Nichols has reached millions, both nationally and internationally with her powerful message of empowerment, service, excellence & gratitude..

Her participation in the self-development phenomenon, *The Secret*, catapulted her popularity across the globe. Lisa has appeared on the "<u>Oprah Winfrey Show</u>," "<u>Extra</u>," "<u>Larry King Live</u>" and on NBC's Emmy Award-winning show, "<u>Starting Over</u>."

In addition, Lisa is the founder of Motivating the Masses and CEO of Motivating the Teen Spirit, LLC. Her transformational workshops have impacted the lives of over 210 thousand teens and over 1 million adults.

Her new book, *No Matter What!* Hit 6 bestsellers list, including the New York Times list, in the first 37 days of being released and has already been sold in 20 foreign languages. Lisa has been coined "The Break through Specialist" by her peers in the industry.)

Lisa has been honored with many awards in recognition for her empowering work, including the Humanitarian Award from South Africa, the Ambassador of Good Will Award, Emotional literacy award, The Legoland Foundation's Heart of Learning Award. The Mayor of Henderson, Nevada has proclaimed November 20th as Motivating the Teen Spirit Day. And recently the Mayor of Houston, Texas proclaimed May 9th as Lisa Nichols day for her dedication to service, philanthropy and healing.

Lisa is a dynamic speaker with an extraordinary story and a tremendous ability to touch people's hearts and souls. She is a master at accomplishing unfathomable goals and teaching others to do the same. Lisa Nichols has transformed her life from struggling single mom to a motivational millionaire entrepreneur, and she has dedicated her life to teaching others how to do the same.

# **Susie Carder President/COO**

Susie Carder is an expert in providing companies with training, organizational development, management leadership development, and growth solutions. Carders expertise is in operations, finance, sales accountabilities systems, and marketing. Through a successful 20-year track record, she developed and implemented strategic business plans leading to substantial revenue, profit growth and investment opportunities. Furthermore, Carder has excelled in creating both the structure and team necessary to guide the company through the turbulence and uncertainty of this dramatic growth.

#### Alex Henderson/Director of Finance

Alex is a Finance and Accounting professional with over 20 years expertise in operational excellence. After assisting a number of start-up companies increase the efficiency of their accounting and finance departments, Alex was also in charge of overseeing and managing the HR functions of these companies. Alex's fiscal acumen will be advantageous to Motivating the Masses in creating a scalable accounting and finance department and provide analysis to assist in the growth of the business.

# Margaret packer / Executive Manager

Margaret is an essential component to managing the corporate movement and environment of MTM. An accomplished leader who is confident, organized and driven with 15 years of experience of holding and executing company mission and values. Maintaining the corporate and personal calendar of Lisa, coordinating contracts, travel itineraries, project planning, concierge program, customer service, and organizing programs and back office to events. As the executive manager she can analyze a situation, work out a precise plan of action, itemize everything, and carry out the work on time. Margaret significantly expands and reinforces her sphere of activity in business by working together with co-workers and volunteers. On top of everything else, she ensures morale stays high and employees work as a team.

#### Tia Ross

Tia Ross is a powerful Certified Master Facilitator for Motivating the Teen Spirit.

Facilitating workshops that focus on emotional healthiness and personal accountability, she has touched the lives of parents and youth in schools, in the juvenile justice system, and in social services across the nation.

# Allyson Byrd/Trainer - Business Coach

**Allyson Byrd** is a highly sought after Business and Transformational Leadership Coach. As the Founder and CEO for The Purpose Within, Allyson is one of the most provocative thought-leaders and personal growth teachers of our time.

A noted speaker, author and life coach, she inspires individuals to live in purpose, embrace passion and achieve personal greatness through balance in work and life. In 2008, Allyson founded The Purpose Within as a unique tool to assist the average persons transition from "purpose discovery" to "purpose mastery".

A passionate teacher and master communicator, her messages capture the individual as well as the organization to ignite an understanding of personal power that leads to institutional shifts creating higher levels of employee moral, achievement, productivity and drives bottom line increase.

# **Nicole Roberts Jones/ Trainer**

**Nicole Roberts Jones**, MSW has been called a Trailblazer, Transformer and a Visionary. As a life success coach, executive mentor, trainer and empowered speaker, Nicole's energized and thought provoking workshops are one's that will push you into your highest self. Nicole has an exhilarating presence that compels people to stop allowing limits placed on them to hinder their progression toward becoming all they were destined to be. Nicole brings her broad experience and successful track record to everything she touches.

As a **Non-Profit Strategist**, Nicole has worked with Heads of State, business leaders and foundation executives to develop programs in school-based, faith-based, community & agency settings. She has also served as an adjunct professor at both the University of Southern California (USC) and Boston University Schools of Social Work.

As a *Life Success Guru*, Nicole has worked with teens & women for the last 20 years in what she believes is her life's mission to help women own and grow their greatness! As a Director of the Personal *Development Division at Motivating the Masses (a Lisa Nichols company)* Nicole works with women & entrepreneurs all over the country to live limitlessly and to create a vision for their life and/or business that will propel them toward becoming the woman they are meant to be!

#### Jennifer Kem/Brand Officer

Jennifer Kem, Marketing Director and Brand Officer, is responsible for the offline and online marketing strategy for Motivating the Masses. With 16 years of product development, product management, brand strategy, copywriting, executive consultation, social media and affiliate marketing, Jennifer is accountable to extend the Lisa Nichols and Motivating the Masses brand globally.

With experience at top companies like Oracle, Blue Cross Blue Shield, Kroll Associates, Sun Microsystems, Age Wave, Hawaiian Telcom as as well as her own digital strategy and execution agency KemComm Media Group, Jennifer consults with and trains corporate executives and business owners to elevate their brands and grow their business using lead generation, digital strategy and all aspects of advertising, including direct mail, directTV, print and radio.

Coined the 'Strategic Narrator' and 'CMO-for-hire' for modern businesses - she has been directly responsible for company revenue growth in every engagement she has served using leadership, fiscal aptitude, product prioritization, and program execution.

As part of the Motivating Masses core team, her experience and passion for our clients around the world serves business owners to create massive impact and profit through training and workshops, entrepreneurial programs and executive coaching.

# Kim Grimes/ MTS Facilitator & Sales

Kim R. Grimes is an ordained minister, a transformation life coach, a personal finance mentor, a powerful, inspiring, and life-changing speaker, who leaves her audiences energized and challenged. Kim is an accomplished author, of the best seller, Unbreakable Spirit: Rising above the Impossible. Her passion is to help youth fall madly in love with themselves, communicate effectively and make integrity based decisions. Kim retired at the rank of Major from the United States Army Reserve with over 25 years of service. She is the Director for Messengers for Christ Youth Ministry and the Teen Empowerment Commission in Newport News, Virginia. Her vast experience from the military, her coaching skills and her management background brings exceptional expertise and knowledge to any service she provides.

A powerful youth advocated determined to change the lives of teens. Her remarkable messages inspire audiences to shed self-imposed baggage and obstacles that prevent them from Living Abundantly. She encourages people to identify their phobias, overcome their fears, achieve their goals and live their dreams. Mrs. Grimes delivers "high energy" messages and coaching sessions which inspire men, women, young adults and youth to "shake off mediocrity" and "live up to their greatness." It is a message she learned from her own life and one she uses to help others live out their full potential.

Kim has earned a Bachelor Degree in Computer Science, a Master Degree in Management and acquired certifications for Spiritual, Professional, Leadership, Transformation and Dream Coaching. She has been acknowledged for excellent communication and presentation skills, professionalism, driving results by managing relationships, negotiating conflicts and providing solutions. Her vast experience from the military, her coaching skills and her management background brings exceptional expertise and knowledge to any service she provides. Originally from Philadelphia, Pennsylvania, Kim resides in Newport News, Virginia with her husband Lionel and their two dogs Demi Angel & Gia Star.

#### Josh Valentine IT Consultant

**Joshua Valentine** – is a husband, a father and is passionate about business and effecting the lives of other people. Previously a multi-location franchise owner, an industry concept creator, real estate investor and corporate V.P, his focuses have shifted to business growth leveraging the internet.

Joshua has spoken about successful online business growth at seminars, coached individuals, consulted for small to multi-national businesses and implemented online growth strategies for business in a broad range of niches.

As Co-Founder of <u>Next Level Profits</u>, on integrated online marketing and online asset development company, Joshua spends his days implementing growth strategies for increased profits for his business clients.

#### **Advisors**

#### Alan Mckenna

Alan McKenna is a business strategist with over 22 years experience in turning companies around and exploding their growth. He has a proven track record for helping companies attain massive revenue increases, slash marketing costs, and growing bottom-line profits through implementing innovative sales and marketing strategies.

He has created profitable joint ventures and strategic alliances. Created and executed highly profitable direct mail and email marketing campaigns. Created new and turnaround online marketing strategies.

Originally from England, Alan managed the marketing nationally for a \$60 Million UK Company before being transferred to the US where he helped market and launch the unique English Conservatory to the USA, developing 3 major sales territories – Long Island, New York (5 Boroughs) and Pennsylvania; helping grow that business from Zero to \$20 Million annually. He applied his unique systems and accelerated the annual revenues of one office by almost 60% in just eight weeks.

# **Erin Saxton/ Public Relations**

Founder and president of **The Idea Network**, Erin Saxton developed the firm in response

to an industry need for a new kind of agency capable of capturing the attention of media.

A four-time Emmy-nominated TV producer, Ms. Saxton has long been on the receiving end of PR the View, The Rosie O'Donnell Show, Barbara Walters Special, Good Morning

America .pitches, having This extensive experience gives her an insider's status that enables her to identify the concepts that resonate for television and radio producers. She knows the best ways to pitch a book, person, or product, and utilizes her professional skills and expansive contacts to generate strong media interest in the messages her clients wish to deliver.

#### Jim Bunch

For over 18 years, Jim has been building businesses and collaborating with people and companies across North America and around the world to help them realize their true and hidden potential. His seminars and workshops have impacted thousands of lives and Jim has worked intimately with top companies.

Jim has also launched two successful companies in the areas of personal and business development. In 2002, he created <a href="The Ultimate Game of Life">The Ultimate Game of Life</a> - a company and online, game-like experience that brings balance, happiness, health and wealth into people's lives. In addition, he's created <a href="CoachGenie.com">CoachGenie.com</a> - an on-line technology resource for entrepreneurs that gives them the tools to create and automate their virtual businesses.

#### **Pete Bissonette**

Pete Bissonette, President and Publisher, first met <u>Paul Scheele</u> cofounder of <u>Learning</u> <u>Strategies Corporation</u>

Learning Strategies has evolved into one of the largest life-improvement publishers and training companies in the world with well over a million books and CDs circulating in at least 155 countries.

Today Pete Bissonette spends his days on marketing, publishing, and business development. And, yes, he is a big fan of our products. "I PhotoRead nearly every day -- thousands of books so far, I practice <u>Spring Forest Qigong</u> from thirty minutes to two hours a day, I keep my home totally updated with <u>Diamond Feng Shui</u>, and I have all of our programs loaded on my iPod -- of course, the <u>Paraliminals</u> are my favorites."

Pete is a founding member of the <u>Transformational Leadership Council</u> and sits on its board with Jack Canfield, Marci Shimoff, Stewart Emery, Raymond Aaron, and Donna Steinhorn. The Transformational Leadership Council was founded so leaders of personal and organizational transformation could support each other in their contributions to the world.

Patty Aubery is the vice president of The Canfield Training Group and Self-Esteem Seminars, Inc. Patty came to work for Jack Canfield in 1989, when Jack still ran his organization out of his house in Pacific Palisades. Patty has been working with Jack since the birth of the *Chicken Soup for the Soul* 

**Bobbi DePorter** is President of Quantum Learning Network (QLN), producing Quantum Learning and SuperCamp programs for students, teachers, schools and organizations across the United States as well as in Asia, Europe and Latin America.

With more than 48,000 SuperCamp graduates and Quantum Learning implemented in thousands of schools, QLN has impacted over two million students. Bobbi is the author of several books on learning and teaching including Quantum Success, Quantum Learning: Unleashing the Genius in You, Quantum Business, Quantum Teaching: Orchestrating Student Success and The 8 Keys of Excellence: Principles to Live By.

During Bobbi's 30+ years in education, she has been involved in many industry organizations, including serving as president of the International Alliance for Learning and as chairperson of the Best Practices in Education Committee for the San Diego Regional Chamber of Commerce Foundation's Business Roundtable for Education.

**Sandra Yancey** is an award winning entrepreneur, international business owner, ABC radio show host, author, movie producer, speaker and philanthropist who is dedicated to helping women achieve and succeed. She is the Founder & CEO of eWomenNetwork, the #1 resource for connecting and promoting women and their business in North America. She also is the co-founder of MyGLOW.Net, and international authentic, heart-centered social network for women. Central to Sandra's commitment to serving others is the eWomenNetwork Foundation, a 501(c) (3) non-profit, which supports the financial and emotional health of women and children in need. Sandra is the recipient of numerous business awards including Excellence in Leadership from the Euro-American Women's Council in Athens Greece; the Entrepreneur Star Award from Microsoft; the Women Advocate of the Year Award from the Women's Regional Publishing Association; Women Advocate of the Year from Enterprising Women Magazine; and the Distinguished Women's Award from Northwood University.

Sandra is the author of *Relationship Networking: The Art of Turning Contacts Into Connections*, co-author, with Julie Ziglar Norman, of *Mastering Moxie: From Contemplating to Creating Absolute Success*, is featured in *Chicken Soup for the Entrepreneur's Soul*, which showcases some of the top entrepreneurs in North America. Soon to be released (7/2011), her latest book, *TGIF: Thank God I Failed—How Setbacks Can be a Setup for Skyrocketing Success!* Is a book full of rich insights, lessons learned and savvy moves that inspire and shake-up old paradigms of success

	Moti	vating The Masses	
6.3 Organizational Char	t		
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#### 7.0 Financial Plan

Our financial plan is based on conservative estimates and assumptions. We built the organization with bootstrapping, with the financial investment we can focus on filling classrooms and trainings. Once we have participates in the seats we leverage the audience. The model is taken from one of our colleagues who consistently produces these results.

We can minimize risk factors by:

- 1. Obtaining initial capitalization of the company to sustain operations through year one
- 2. Maintaining low overhead through the use of shared office space and home-based office through year one
- 3. Developing a strong customer base through aggressive marketing
- 4. Build the marketing funnel and follow up systems
- 5. Creating strong community ties and involvement
- 6. Eliminating collection costs, by establishing cash/credit/debit card only facilities

# 7.1 Projected Profit and Loss

The following table and chart shows the projected Profit and Loss for Motivating the Masses. The majority of our operating expenses are the payroll, benefits and taxes. This includes a standard health plan, since the owner is sole provider of services; if she gets sick, sales stop. The goal is to duplicate Lisa and create a business that no longer relies on her

#### 7.2 Break-even Analysis

Break-even data is presented in the chart and table below.

# 7.3 Projected Cash Flow

The following table and chart show the Cash Flow for Coaching Company. After the first six months, cash flow should be positive for all months. We expect an initial period of decreasing cash balance, until sales reach mid-year targets.

# 7.4 Projected Balance Sheet

The following table presents the Balance Sheet for Motivating the Masses. It shows our projected steady increase in Net Worth over the next three years. As a consulting company, we do not need a great deal in the way of assets, so the largest factor in the Balance Sheet is our cash balance.

# Motivating The Masses 7.5 Business Ratios The following table shows the projected business ratios. We expect to maintain healthy ratios for profitability, risk, and return. The industry comparisons are for Management Consulting Services, SIC code 8742.